



artisan bread & pastry

To: Mark Rosenberg

From: Shannon Talty

Subject: Matt McGuire

Mark,

We just wanted to share our appreciation for the efforts to get our silo back on line. After we spoke with you and you gave us a few different people on your team to speak with it was Matt McGuire who ultimately talked our tech through the steps necessary to resolve it. Matt new our situation intimately as he did our install. I remember asking his name at that time as I had every intention to write a letter like this upon completion of the install. Kudos to Matt and your team

Best Regards,

Shannon Talty

Owner

207 Reece Way # 1625

Casselberry, FL 32707